



# The Scooter Store Case Study

## Solution:

Savant Enterprise WMS

## Key Benefits:

- Granular Visibility - The Scooter Store can now see where their inventory is at any given point in time at every distribution center.
- Inventory Accuracy - Inventory is now tightly controlled providing a better level of accuracy.
- Automation - Manual inventory processes have been automated with critical information available in real time.
- System Flexibility - Using Savant's powerful open architecture, The Scooter Store has expanded the core WMS solution to fit specific business and industry needs.
- ROI - The Scooter Store was able to save \$2.4M per year by implementing the Savant WMS.

## Company Profile

Since 1991, The Scooter Store, headquartered in New Braunfels, Texas, has helped people with limited mobility lead more active lives while providing them with a level of service and support unmatched in the industry. Starting with a single store, The Scooter Store has grown into the nation's leading provider of power mobility equipment with 53 distribution centers across the U.S.

Based on a core ideology, "Always Do the Right Thing", The Scooter Store has grown to over 1,000 employees and in 2000, Inc. Magazine placed The Scooter Store on its "America's Fastest Growing Private Companies" list where it remained for 4 consecutive years. Fortune Magazine also honored The Scooter Store by including it in its 2004 "100 Best Companies to Work For" list.

## Business Situation

The Scooter Store had a basic need to refine their processes and systems related to how inventory was managed and controlled. At the heart of the issue was the desire to streamline processed sales orders, stock and relieve inventory, perform general inventory maintenance, disseminate information related to inventory, and manage the data and process flow between the corporate office and 53 distribution centers. The Scooter Store also needed a solution that automated their inventory management and control while providing a tight, seamless integration into their ERP application.

## Solution

After a detailed review of several WMS solutions, including some Tier 1 providers, The Scooter Store selected the Savant Enterprise WMS. Not only did Savant fulfill The Scooter Store's needs but they also felt that Savant's staff instilled the greatest level of confidence that Savant could handle their unique system requirements. Savant was successfully implemented at the corporate office and 53 distribution centers nationwide.